This Computes!

Department of Health Services

Children's Medical Services

E47 Eligibility Phase 1

Information Bulletin # 7

Changes made to the system 6/27/01:

Corrected Medical Report Request/Received program errors. If you still receive a program error from either the Medical Report Request or Medical Report Received screens, please contact the help desk immediately.

Registration Face Sheet and Screen Display more efficiently formatted.

DX, LTR and FIN tickler tables now include inactive flag updates.

Client Eligibility Screen:
- "Date Open" is a new field on the Client Eligibility Screen. This field will capture the date a case is changed from "Pending" to "Active" or "Reopen Pending" to "Active". This field is display only and will be used for reporting purposes.
- "Date Denied" field no longer allows users to enter future dates.

Closed/Denied Cases:
- When a case has either been "Denied" or "Closed" and needs to be "reopened", please contact the CMS Net Help Desk. Prior to the client eligibility enhancement the system allowed users to "reopen" closed/denied cases in the same program eligibility period, the current system does not allow this change. State System Administrators are the only users authorized to return cases to previous status.
- ⃠ Please do not try to "fix" records.
- ⃠ Also, the system will not allow overlapping program eligibility periods.

Rx before closing a case:
> Identify the current and pending eligibility periods, print out the date ranges/status from the eligibility tracking options and display eligibility log and compare them to the chart to make sure the correct period is being closed/denied.

When calling the CMS Net Help Desk with closed/denied cases, it helps to have these print outs handy as well.